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Exin ITIL Foundation v.3 [EX0-101]

Test Result - Diagnostic Test



Start Time: 12-Feb-12, 17:05 End Time: 12-Feb-12, 17:08
Total Items: 14 Correct Items: 14
Passing Score: 700 Max Score: 1000
Your Score: 1000 Result: Pass

It is a good practice to review answers and analysis. To review, click on individual items below. please rate and provide feedback as your review. Your feedback we will help us improve this PrepKit and provide you with upgrades.

- [Items](#)
- [Chapters](#)

Item Details

#	Item	Result	BookMark
1	Who is responsible for ensuring that the Request Fulfillment process is being performed according...	Correct	
2	In which of the following phases is the Service Portfolio divided? Each correct answer repres...	Correct	
3	You need to write off a set percentage of an IT asset every year. Which of the following methods...	Correct	
4	The entry points to Service Strategy are referred to as "the Four Ps". They identify the differ...	Correct	

5	Match the Availability Measurements with their correct definition: MEASUREMENTS: MTTR ...	Correct
6	Which of the following processes is accountable for monitoring an IT Service and detecting when t...	Correct
7	The responsibility assignment matrix is commonly known as a RACI matrix. RACI is an acronym deriv...	Correct
8	Which of the following is a process improvement approach that provides organizations with the ess...	Correct
9	Which of the following roles in Service Design is responsible for ensuring the confidentiality, i...	Correct
10	Which is the correct grouping of concepts and ITIL processes? Concepts: CMDB DSL MTBF ...	Correct
11	Availability Management allows organizations to sustain the IT service availability to support th...	Correct
12	Service management capabilities are influenced by the following challenges that differentiate ser...	Correct
13	The RACI matrix is a formal way of establishing the role for each stakeholder/participant whenever...	Correct
14	Which of the following is used to manage Contracts relating to an outsourced data center?	Correct

Item Details

# Chapter		Total Correct
1 Service Management as a practice		1 1
2 The Service Lifecycle		1 1
3 Generic concepts and definitions		5 5
4 Key Principles and Models		2 2
5 Processes		1 1
6 Roles		3 3
7 Technology and Architecture		1 1

1. Start Time

Gives the time test started at.

2. End Time

Gives the time test ended at.

3. **Total Items**

Total numbers of questions in the given test.

4. **Correct Items**

Total number questions correctly answered.

5. **Passing Score**

Passing Score of the Test.

6. **Maximum Score**

Maximum Score of the Test.

7. **Your Score**

Total Score Got in the Test.

8. **Result**

Result either Pass or Fail.

9. **Items**

Can review the questions again after test to avoid mistakes in other test.

10. **Result**

Traverse the wrong and right answers.

11. **Bookmark**

Can traverse through bookmarked questions.

jigyaasa